

Cisco Business Edition 6000



Improve staff productivity with powerful collaboration tools.



Bring employees and customers closer together with face-to-face interactions to accelerate decision making.



Respond quickly to users' increasing demands to work securely from anywhere with any device.



Increase end-user satisfaction and loyalty by enabling consistent experiences.



Get the most from your IT spending with the capability to run multiple applications concurrently on a choice of single-server platforms.



Simplify system management and maintenance with one easy-to-use interface.

Collaboration promotes performance

The “how,” “when,” and “what” of collaboration is changing. Today, users connect openly and frequently with tools that promote the exchange of rich information regardless of physical boundaries. As more collaboration services and devices hit the market, the demand for and dependency on such technology grows.

With Cisco BE6000, IT can deliver more valuable communication services with far less effort. One virtualized platform offers premium voice, video, mobility, messaging, conferencing, instant messaging and presence, contact center, and more, including support for approved third-party applications.

Simple solutions, big capability

Meet growing employee and business demands. Connect up to 1000 users with powerful collaboration capabilities. Embrace collaboration technology to solve challenges. Create unique, hybrid premises and cloud collaboration user experiences. And achieve it all with a single, integrated platform: Cisco® Business Edition 6000 (BE6000).

Do more with less

The Cisco BE6000 provides complete collaboration capabilities and services that bring people closer together on any device, from any location, at any time. Its comprehensive, open, and interoperable architecture lets midsize businesses fulfill specific needs securely and efficiently with less hardware and reduced IT complexity and costs.

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Right capabilities, right price

Built on the proven and trusted Cisco Unified Communications architecture, the Cisco BE6000 family is:

- **Comprehensive:** Provides essential end-to-end collaboration capabilities for all users
- **Affordable:** Right-priced and immediately reduces operational costs
- **Simple:** Streamlines administration with unified management, provisioning, and automated licensing
- **Interoperable:** Supports Cisco and approved third-party business applications and endpoints
- **Highly available:** Optional redundancy and survivable branch office provide peace of mind
- **Scalable:** Easily upgradable with the built-in capability to grow and change
- **Extendible:** Add mobile-first cloud messaging and meeting services with [Cisco Webex® Hybrid Services](#)

The Cisco BE6000 is a family of packaged collaboration solutions that comes with all core applications preloaded and ready to run. It provides you with a single, centrally managed voice and video call control platform that scales with business growth up to 1000 users, 2500 devices, and 100 contact center agents.

“In the age of the customer, employees expect to access information and communicate from any device, at any time, from any location. More effective UC deployments can grow revenue, reduce costs, and improve customer experience.”

– A Diversity of Deployment Models Spells the Future of Collaboration.

A commissioned study conducted by Forrester Consulting on behalf of Cisco, March 2016

“I believe in putting in technology that can grow with the business and I knew that a VoIP system would be able to do so. With the Cisco system, we knew we would get both the audio quality we needed to sound professional and the failover capabilities that would enable us to continue taking calls even if one location went down.”

– Shona Houghton

Manager of Information Systems, Spa Utopia Health and Wellness Center

[Read Case Study](#)

Table 1 summarizes the main components.

Table 1. Cisco business edition 6000 solutions components

Cisco BE6000 Solutions Components	Description
Cisco Unified Communications Manager	Voice and video telephony call control and native call queuing
Cisco Prime™ Collaboration	Comprehensive, single-pane-of-glass management toolset for provisioning, service assurance and analytics, and streamlining upgrades and migrations
Cisco Unified Instant Messaging and Presence Cisco Jabber®	Instant messaging, presence, and real-time conferencing
Cisco Unity® Connection	Voicemail and automated attendant
Cisco Expressway	Secure remote and mobile worker, business-to-business, and cloud-connected collaboration
Cisco TelePresence Management Suite	Video conferencing management and scheduling
Cisco Video Communication Server	Interoperability of H.323/SIP endpoints
Cisco Unified Contact Center Express	Multichannel customer care and efficient call center management and reporting
Cisco Unified Attendant Console	Call routing and distribution
Cisco Paging Server	Point-to-point and group paging services
Cisco Emergency Responder	Enhanced emergency call tracking and notification services
Cisco Webex	Option to add mobile-first cloud messaging and meetings with Cisco Webex Hybrid Services
Cisco DevNet	Select third-party and other Cisco Unified Communications co-resident applications

Why Cisco?

Benefit from an advanced collaboration solution provider that more than 200,000 customers have chosen. You can propel productivity not just today, but also tomorrow. Each year, Cisco invests in research and development to advance existing and future collaboration technologies. Meet your specific business needs with an infrastructure that is flexible and open, and tap into a vast ecosystem of Cisco partners.

Next steps

For more information, visit Cisco Business Edition 6000 at <https://www.cisco.com/go/be6000>.